

Why IT Matters to Higher Education

EDUCAUSE review

NOVEMBER/DECEMBER 2009

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BILL ST. ARNAUD, LARRY SMARR, JERRY SHEEHAN, and TOM DEFANTI

Low-Carbon Computing

KARLA HIGNITE

**Above-Campus Services:
Shaping the Promise of Cloud Computing for Higher Education**

BRAD WHEELER and SHELTON WAGGENER

What Technology? Reflections on Evolving Services

SHARON COLLINS and THE 2009 EDUCAUSE EVOLVING TECHNOLOGIES COMMITTEE

**Good Communication:
The Other Social Network for Successful IT Organizations**

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PLUS: Recommended Resources for the Top-Ten IT Issues

